



## Confidentiality Policy

### Technological means used to collect personal information

Valero Energy Inc. (“**Valero**”) may collect your personal information when you communicate with Valero, or send us a request, by email or by phone. Only the personal information that you willingly provide to allow us to respond to your request or inquiry will be collected and used. Valero may also collect and use certain cookies on its [energievalero.ca](http://energievalero.ca) website. However, [energievalero.ca](http://energievalero.ca) does not use any navigation cookie to profile, locate or identify you. Only non-persistent browser cookies are used, which expire and are deleted at the end of your session, either when you close your session or your browser. It is possible for you to configure your browser to block all cookies, but this may affect your browsing experience. [Energievalero.ca](http://energievalero.ca) contains links to external websites. Valero is not responsible for the content of these sites nor for their practices relating to privacy and the protection of personal information.

### Compliance with the Act Respecting the Protection of Personal Information in the Private Sector

Only the persons responsible for responding to your request or inquiries that you send us will have access to the personal information that you have provided to us, as described above.

### Security Measures

The means to communicate with Valero described on [energievalero.ca](http://energievalero.ca), either the telephone numbers or email addresses, are safe and protected by adequate technological means. Valero has also adopted administrative measures, such as policies relating to information security and to the protection of personal information. We invite you to read the policies that are available on [energievalero.ca](http://energievalero.ca).

Nonetheless, the transmission of personal information by email cannot be totally secure. This is why Valero advises you against providing personal information that is not required to obtain a response to your request or inquiry.



## Confidentiality

The personal information collected by [energievalero.ca](http://energievalero.ca) is treated in compliance with, namely, the Act Respecting the Protection of Personal Information in the Private Sector. This Act states the principles to follow when collecting, using, disclosing, with or without consent, retaining and destroying personal information, while putting in place appropriate safeguard measures depending on the nature and quantity of the information.

The person responsible for the protection of personal information at Valero is Julie Normand, Director, Legal Affairs. Any questions relating to the protection of personal information can be sent to [privacycanada@valero.com](mailto:privacycanada@valero.com)